



राष्ट्रिय मानव अधिकार आयोग

National Human Rights Commission, Nepal

केन्द्रिय कार्यालय Central Office

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Press Release

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Ensure the human rights of the Consumers

Due to the transmission of the COVID-19 coronavirus, the whole world including Nepal is in panic situation and in crisis. Nepal is also adopting various measures to combat this. It is essential to follow the health-related standards prescribed by World Health Organization and the Government of Nepal to be safe from transmission. In this critical and panic situation, National Human Rights Commission draws its attention towards the news relating to the artificial scarcity of daily used goods, drugs and cooking gas including others making to the consumers that serious effects upon the lives of the Consumer.

The consumer right is established by the Constitution of Nepal as a fundamental right and to implement it the Consumer protection Act, 2018 is also effective. The United Nations Guidelines for Consumer Protection (UNGCP), 1985 and the Monitoring Guidelines for the protection and promotion of the rights of the consumer, 2011 have also arranged the rights of the consumer as well as the accountability of the service and goods providers.

In this context, the Commission requests to the concerned business persons and the Government of Nepal not to do and cause not to do selling in black market creating artificial scarcity, collection of excessive price, sales and distribution of the low-quality goods and for effective monitoring of this. In addition to this, the Commission makes especial appeal to the consumers and all the stakeholders to be alert and cautious towards own rights.

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Bed Bhattarai
Secretary/Spokesperson